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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:

Lisser

Confirmation No.: 2902

Appl No.:

09/846,695

Group Art: 2163

Filed:

May 1, 2001

For:

SYSTEMS, METHODS, AND COMPUTER PROGRAM PRODUCTS FOR COMPARING

BUSINESS PERFORMANCE

August 20, 2001

Commissioner for Patents Washington, DC 20231

SUBMITTAL OF FORMAL DRAWINGS

Sir:

In response to the requirement for new drawings as set forth in the Notice to File Missing Parts of Nonprovisional Application in the above application, there is enclosed herewith one set (13 sheets) of new formal drawings. It is requested that these new drawings be substituted for the originally filed drawings.

Respectfully submitted,

James A. Witherspoon Registration No. 36,723

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on August 20, 2001.

Joyce D. Smith